

# One Roof: Joining the Initiative to Combat Homelessness

Aisha M. Nasser

Department of Social Work, University of Alabama at Birmingham

#### Introduction

SW 322L – Social Work Service-Learning Lab II, Spring 2024 Dr. Laurel Hitchcock, Ph. D., LICSW

#### One Roof

Fifth floor of Cooper Green Mercy Health Services, 1515 6<sup>th</sup> Ave South Birmingham, Alabama 35233

#### **Mission Statement:**

"To equip and empower our community to prevent and end homelessness through advocacy, education, and coordination of services."

- 1. Coordinated Entry (CE)
- 2. Street Outreach

### **Project Objectives**

- Utilize social work practice knowledge to connect clients to community resources.
- Network with social service, housing, and mental health agencies to report services and eligibility data.
- Enhance understanding of homelessness and the various barriers and challenges they face.

# Community Impact

One Roof aims to alleviate experiences of homelessness and economic & racial disparities.

- 1. Homelessness verifications:
- 2. Most Vulnerable Outreach (MVO):
- 3. Updated Resource & Referral sheets:

**Total Service Hours: 168** 

# Challenges and Rewards

- 1. Difficulty learning the PromisSE database mechanisms.
- 2. No responses when attempting to reach out to agencies for resource and referral updates.
- 1. Shadowed the Coordinated Entry performing in-take assessments and referral screenings.
- 2. Honed organization skills to structure effective resource lists

# Academic Learning

- Established connections between social work values and agency code of ethics.
- Practiced ensuring client privacy and autonomy through service coordination.

#### Recommendations

- Expand the One Roof partnership to allow MVO populations to receive basic health services.
  - Aid in One Roof relocation process.
    - Advocate for increased funding.



uniting central alabama to end homelessness



#### Conclusion

- Strengthened skills concerning trauma-informed care, active listening, and service coordination.
- Reinforced passion for social work.

# Acknowledgments

- Dr. Laurel Hitchcock, Ph. D., LICSW
- Tione Thrift, MSW, Coordinated Assessment Specialist
- Michelle Farley, Executive Director
- Dr. Tina Reuter, Ph. D., Director of Human Rights
- Oneroofonline.org

uab.edu